Director of Infrastructure and Shared Services
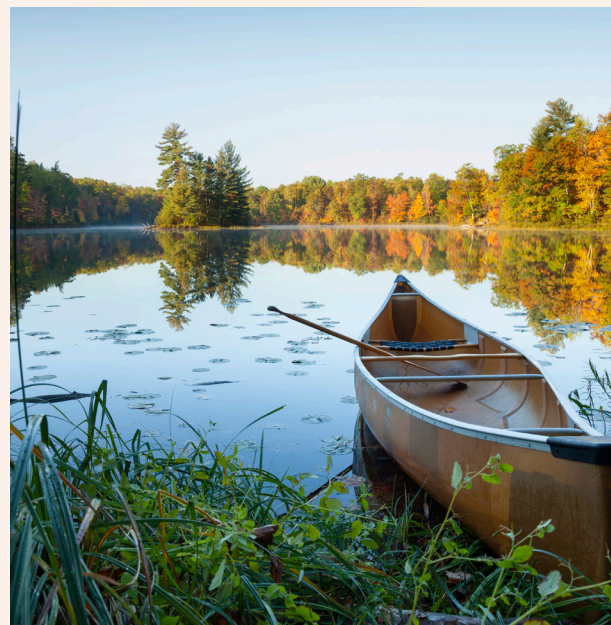
LOGIS

LOCAL GOVERNMENT
INFORMATION SYSTEMS

Who is LOGIS?

The mission of LOGIS is to facilitate leading edge, effective and adaptable public sector technology solutions through the sharing of ideas, risks, and resources in a member-driven consortium.

For 50 years, LOGIS has supported members with a team that leads infrastructure, systems, security, and applications.

- Headquartered in Golden Valley, MN, Local Government Information Systems (LOGIS) is a intergovernmental consortium of Minnesota local governments.

- LOGIS was founded in 1972 by local governments that were looking to pool resources and save taxpayer dollars. LOGIS serves the technology needs of 53 distinct local governments comprised of cities, counties, and multi-jurisdictional agencies. LOGIS is accountable for the coordination, integration, and support of over 500 separate facilities, 1,600 server environments, and over 10,000 local government employees each and every day.

- These same organizations receive extensive network infrastructure support including data hosting and backup services, network and data security, and direct end-user support — services that would be difficult for them to provide on their own. Many participate in LOGIS-created, custom-based applications and software enhancements that they cannot get elsewhere.

- We strive to be a premiere employer offering a competitive compensation and a generous benefits package, including participation in the PERA defined-benefit pension plan. In addition, we encourage our team members to have a healthy work/life balance. We offer a hybrid remote working environment, flexible work schedules, and casual attire.

Our Executive Leadership Team

LOGIS is a non-profit organization, supporting 53 local governments in Minnesota directly impacting 2.5 million lives. If you believe in a mission that focuses on supporting the communities in which we live so they can thrive, and you'd like to make a meaningful contribution and be a part of something special, then you'll want to join the LOGIS team.

Chris Miller

As the Executive Director, LOGIS, Chris heads the executive leadership team and is responsible for overall culture, strategic direction, and organizational management. Under his leadership, LOGIS completed its 2021-2025 Strategic Plan, a revised marketing and outreach strategy, and established an internal Leadership Development program. He provides ongoing support and guidance to the LOGIS board of directors. Prior to joining LOGIS in 2019, Chris served 28 years in local government including 22 years at the chief financial officer level. In addition to his senior finance role, his responsibilities also included oversight and management responsibility of information technology services at three different municipalities. Chris earned a Bachelor of Science degree in Finance from the University of Minnesota and has served on the board of directors of several non-profit organizations.

Tonya Kusmirek

As the Director of Finance & Administration, LOGIS, Tonya is a member of the executive leadership team and is responsible for the overall administration of LOGIS and the ERP Application Division. Under her leadership, LOGIS completed a search for new ERP and utility billing software packages, and the development of a strategic, comprehensive employee compensation & benefit package. Prior to joining LOGIS in 2017, Tonya served 16 years in local government in Minnesota and Wisconsin, including 11 years at the chief financial officer level. Tonya earned a Bachelor of Science degree in Accounting from the University of Wisconsin and a mini-MBA in Operational Management from the University of St. Thomas and has served on non-profit boards.

Chris Olson

As the Director of Public Safety Applications and GIS for LOGIS, Chris is a member of the executive leadership team and is responsible for the overall support of public safety agencies using dispatch, mobile and records applications. Chris works collaboratively to identify and develop a data and analytics product to improve public safety decision making. Prior to joining LOGIS in 2017, Chris served almost 28 years in local law enforcement, including nine years as a chief of police and safety service manager. Chris earned a Bachelor of Science degree in Law Enforcement from Mankato State University (now Minnesota State University-Mankato), attended Northwestern School of Police Staff & Command and has been a member of professional committees and associations.

Tom Blaeser

As the Director of Application Development and Support for LOGIS, Tom is a member of the executive leadership team and is responsible for the Property Application Development and Support team, including their strategic direction and organizational management. Under his leadership, Agile application development and product management frameworks were successfully implemented which has improved the speed and frequency of new product features and implemented functionality delivered to LOGIS members. Prior to joining LOGIS in 2019, Tom served as a technology executive for 19 years at Target and TCF Bank (three years). Tom earned a Bachelor of Arts degree in Business Management and Leadership from the Concordia University and has continued his education earning several certificates in leadership and technology.

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Network Services Divisions

The five divisions of LOGIS Network Services include:

Network Infrastructure implements and manages switches, routers, firewalls, WiFi including wireless controllers and access points, fiber and VPN and WAN links, and mobile user-based VPNs. Provided services include architectural design, quoting, installation, upgrades, infrastructure monitoring, maintenance, security management and general troubleshooting.

Infrastructure Systems provides servers and server management, including Windows and Linux, and management of SANs, and NASs, databases, server applications, domain management, Cloud services (M365), VMware environments, and VDI. Provided services include implementation, maintenance, upgrades, security management, database management, migrations, application upgrades, troubleshooting, general maintenance and system monitoring.

Client Services includes procurement forecasting, procurement, project management, process enhancement, security, user groups, communications and vendor management.

Fiber Services is responsible for the 24x7 management of over 600 miles of LOGIS and member outside fiber optic plant. This includes documentation, gopher state locate management, bid specifications, engineering diagrams, long and short-term fiber optic projects, budgeting, vendor management and the implementation and enhancement of the infrastructure which includes new builds and relocations.

Service Group provides the first line of support for the LOGIS staff and membership. The Service Group performs the function of a Tier 2 IT service desk, focusing on LOGIS Windows domain administration, management of the IP Telephony Service, system and application monitoring, desktop support for LOGIS and participating members and management of the Managed Services offerings of backup, email archive, and patch management.

Director of Infrastructure and Shared Services

The Position

As a member of the Executive Team, this position provides strategic leadership and management of the Network Services Department and is responsible for the planning and administration, development, coordination, and implementation of information services including infrastructure, security, fiber services, project delivery, managed services, and vendor management.

This position currently manages the work of 30 information technology staff through the direct management of five supervisors.

This forward-thinking executive leadership position actively builds relationships and collaborates with senior leaders to create sustainable IT and operational strategies, support innovation, and manage change to meet members' business needs, solve budgetary challenges, and address policy changes.

Essential Functions

- A member of the LOGIS executive leadership team will establish and drive planning, operations, and culture in a manner that partners with and advances the goals of member specific business needs while aligning with and supporting strategic priorities IT Services.

- Develop a technology vision by assessing current IT operational services and evaluating industry best practices, trends, and service options. Leverage vision by identifying a strategic plan for the delivery of IT services to our membership. The strategic plan should include organization, processes, and technology that will deliver IT operational excellence in a cost-effective manner.

- Provide transformative leadership by continuously reevaluating the IT team to design and lead cultural and operational changes to meet our evolving business needs. Determine the gaps between the current and targeted services and formulate short and long-term strategies for reaching targeted services.

- Bring a logical synergy to not only the architectural design of IT systems and those of our membership, but also to the implementation of those systems, ensuring that full planning and project lifecycle activities, advanced network troubleshooting and business continuity planning are carried out effectively.

- Oversee the development of practical system solutions either by improving existing, onesor through the analysis and implementation of new options, while balancing complex project issues and system dynamics with the needs of all members.

- Responsible for the overall security of LOGIS, the data LOGIS manages for the membership, and the integrity of the membership's infrastructure, systems, and applications.

- Development and continuous evaluation of business continuity and disaster recovery plans based on industry best practices.

- Develop and monitor an annual operating budget and five year capital improvement plan to assure departmental and organizational financial goals and responsibilities are met.

Core Competencies

- BA/BS in Information Technology, Computer Science, Management Information Systems, IT Management, IT Security or related field. Masters desired.

- Eight years of professional experience in a senior IT executive leadership role with responsibilities including customer relationship management, as well as development and implementation of business and IT strategy.

- Fluent in IT DevOps principles.

- Demonstrated advanced communication and interpersonal skills to facilitate meetings, negotiate disputes, and to present information and results in a clear and understandable manner to various levels of customers, stakeholders, and IT subject experts.

- Experience managing IT Help Desk Support, Server/Cloud and DevOps, Networking, Security and Database teams.

- Experience creating and managing IT budgets.

- Experience leveraging automation to reduce IT complexity, human error and costs.

- Demonstrated track record of creating technology solutions to solve business problems.

- Understanding of the IT industry, emerging technologies and trends, industry standards, solution architecture, the vendor landscape, and best practices.

- Experience with vendor management, contracts, and service level agreements.

- Strong collaboration, teamwork and relationship building skills across multiple levels and functions in the organization and with external partners, stakeholders and members.

- Strong business acumen, strategic thinking, financial analytical skills, and decision-making skills.

- Experience with building cybersecurity programs incorporating elements of governance, compliance, and risk management.

Your work purpose is to make a meaningful contribution and to be a part of something special.

Our Community

Minneapolis-Saint Paul, Minnesota, commonly known as the Twin Cities, is a metropolitan area full of history, culture, economic activity and adventure with a population of 3.6 million people. The Twin Cities is a vibrant area centered on the banks of the Mississippi River with countless urban, suburban and rural destinations to live, work and play within an hour's drive.

With a strong economic foundation, the Twin Cities area is home to more Fortune 500 companies per capita than any city in the world. The region is a global leader in medical technology, commercialization, and manufacturing. Twin Cities businesses demonstrate innovation across multiple industries, from software to renewable energy. Minneapolis-Saint Paul International Airport is the 17th busiest in North America with over 100 gates and nonstop flights to more than 130 domestic and 25 international destinations.

Minnesota offers many opportunities for year-round outdoor recreation, from boating and open-air concerts in the summer to ice fishing and cross-country skiing in the winter. The Twin Cities consistently is ranked as having one of the best park systems in the United States, with almost 7,000 acres of parkland and water in 180 parks, 22 lakes, and hundreds of miles of trails for bicycling. Minnesota is known as the "Land of 10,000 Lakes", and has more shoreline than Florida, Hawaii and California combined.

According to the National Golf Foundation, Minnesota consistently ranks near the top in golfer participation in the United States. The Twin Cities is the proud home of seven professional sports teams including football, baseball, women's and men's ice hockey, women's and men's basketball, and soccer.

The Twin Cities are known for excellent public and private schools, and the area is home to more than a dozen colleges and universities.

With its abundance of parks, culture, and strong economy, the Twin Cities is a top destination to live, work, and play. Learn more about the Twin Cities and Minnesota at Explore Minnesota.
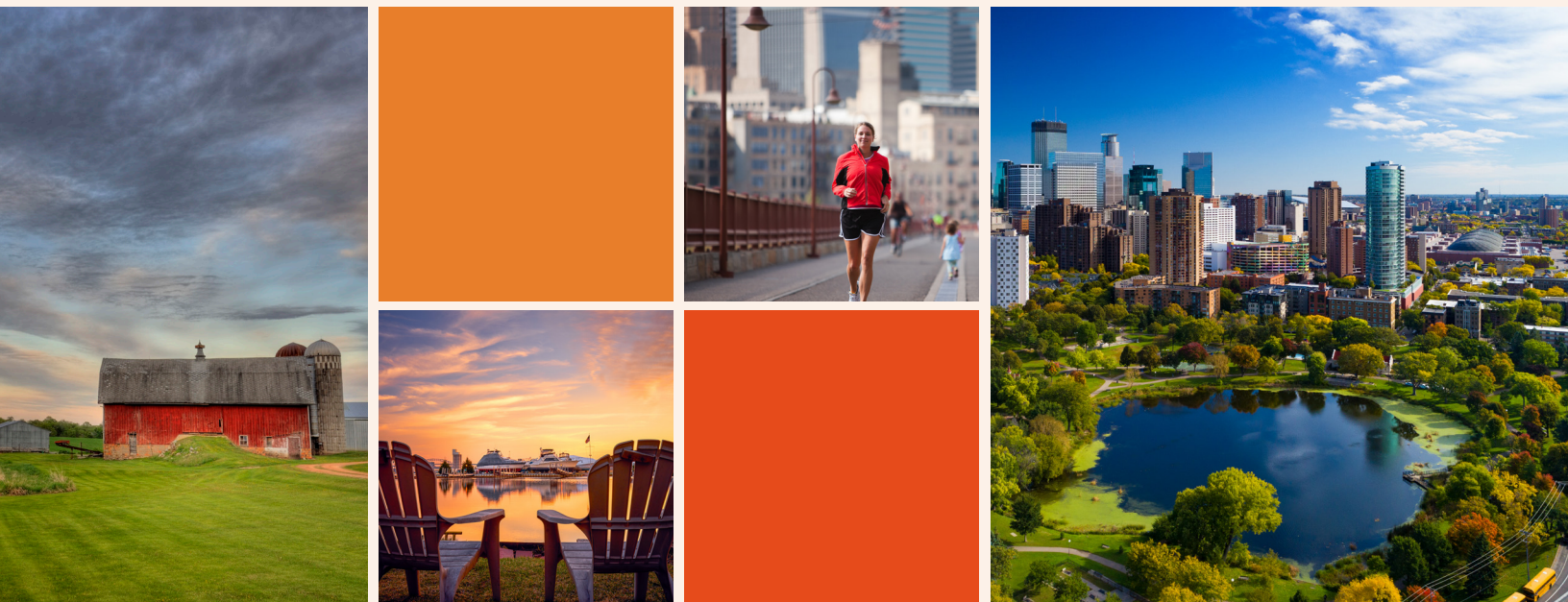
Salary and Benefits

For this position, LOGIS offers a competitive salary with a range starting at $160,000 and comprehensive benefits package estimated at a value of $35,000. LOGIS employees may participate in the following deferred compensation plans: 457b, Roth 457, Roth IRA, and 403b. LOGIS offers a hybrid remote working environment, flexible work schedules, and casual attire.

Included in the employer-provided benefits package are:

- 7.5% PERA retirement plan contribution
- $20,000 paid life insurance
- Standard family health insurance plan
- Employee Assistance Program
- Short-term and long-term disability
- Health Savings Account

Included in the employee salary benefits are:

- 12 sick days per year
- Generous vacation package including an option of payout from accrued vacation beyond carryover limit to Health Care Savings Plan (HCSP)
- 13 paid holidays per year

Employee paid benefits include:

- Dental
- Supplemental Life insurance
- Vision
- Accident, critical health and hospitalization insurances

Application Process

To apply for this outstanding career opportunity, please apply and submit your cover letter and resume here: www.logis.org